

For a 5Star Experience

The kind you'd be happy
to recommend to anyone.



**Five Star Mechanical
Protection Plan**

Administered by KaCare Pty Ltd - ABN 70 111 865 993

Key Features

- ★ 12, 24, 36 month Mechanical Protection Plan available
- ★ Up to \$3,500 per claim
- ★ Aggregate Limit on all claims is limited to the Market Value of the vehicle at the time of purchase, up to 200,000 kms coverage limit
- ★ Australia-wide coverage
- ★ Customer Care package included at no additional cost
- ★ **FREE Roadside Assistance** included for the term of the Mechanical Protection Plan

12, 24 & 36
month options
available



Frequently Asked Questions

Do I Need a Mechanical Protection Plan?

If you are like most people, you intend to keep your motor vehicle for between 3 to 5 years. As your motor vehicle ages and in particular, after your factory manufacturer warranty has expired, the risk of failure or breakdown increases.

The Sci-Fleet Motors 5 Star Mechanical Protection Plan is specially designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs when you can least afford it.

Do I have Multiple Coverage Options for my Motor Vehicle?

We know that everyone's circumstances differ, so at Sci-Fleet Motors, we offer a variety of Mechanical Protection Plans to suit your coverage requirements and your budget. This allows you to choose the level of coverage that best protects you against unforeseen repair bills.

Where Can I Service my Motor Vehicle?

Sci-Fleet Motors strive to exceed every customer's expectations by providing you the flexibility to have your motor vehicle serviced at a licenced workshop of your choice.

Where Can I have my Motor Vehicle Repaired?

If a problem occurs, whether at home or interstate, we have you covered with access to over 1,200 (twelve hundred) approved repairers Australia-wide.

Can I Transfer my Mechanical Protection Plan?

The benefits of your Sci-Fleet Motors Mechanical Protection Plan are transferable with your motor vehicle, adding value to your motor vehicle when it's time to selling it privately.

Do I have to Pay an Excess When Making a Claim?

Sci-Fleet Motors aim to provide you with a quick, seamless and stress free claims experience. When making a claim, there are no hidden fees, or excess to pay. You also don't have to worry about paying for an approved repair and then wait for reimbursement, as we will pay the approved claim amount direct to the Sci-Fleet Motors approved repairer.



Components Covered & Benefit Limits

For Vehicles under 10 years and up to 150,000km since manufacture.

COVERED COMPONENTS

Engine (Benefit Limit: Up to \$3,500)

All internally lubricated parts, including: balance shafts, camshafts, camshaft pulley, camshaft tower, connecting rods, big end bearings, crankshaft & main bearings, distributor, oil sender unit, EGR valve, factory fitted turbo, harmonic balancer, idler pulleys, lifters, oil pressure relief valve, oil pump, piston rings, gudgeon pins, pistons, push rods, rocker arms & shafts, throttle cables, throttle linkages, timing belt pulleys, timing chain, timing gears, valves, valve guides, valve springs, valve stem seals, waste gates, flywheel, flex plate, starter ring gear. excluded from this cover are: cylinder head(s), engine block or barrels or blown head gaskets.

Differential/Drive Line (Benefit Limit: Up to \$3,500)

Axle hub bearings, axle shafts, bearings, bushings, centre bearings, crown wheel & pinion, front hub bearings, gears, half shafts, limited slip clutch park, locking hub assemblies, U & CV joints, drive shafts, swivel hubs, drive axle housing if damages are due to failure of internally lubricated components.

Braking System (Benefit Limit: Up to \$3,500)

Brake linkages, brake pressure limiter, handbrake cable, calipers, handbrake mechanism, hydraulic lines, master cylinder, brake booster unit, proportioning valve, brake pedal box, wheel cylinders.

Suspension (Benefit Limit: Up to \$3,500)

Sway bar bushes, bump stop cushions, control arms, radius rod bushes, steering rack mounts, tension rod, top & bottom ball joints, wheel bearings & stub axles.

Fuel Management System (Benefit Limit: Up to \$3,500)

Fuel pumps, fuel sender unit, fuel relay, injector pump, pressure regulator, vacuum pump, injectors, accelerator pump, solenoids.

Transmission (Benefit Limit: Up to \$3,500)

All internal mechanical parts including accumulators, bearings, chain & sprockets, clutch & band assemblies, electric shift control unit, gears, interlock control unit, solenoids, inhibitor switch, oil pump, overdrive clutch, pressure switches, selector forks, selector shafts, servo units, synchromesh assembly, valve body, speedo transducer, transmission case and torque converter case if damages are due to failure of internally lubricated components.

Clutch Assembly (Benefit Limit: Up to \$3,500)

2WD Motor Vehicles only.

Clutch master & slave cylinder, clutch fork, pressure plate, spigot bearing, clutch linkage, throw out bearing, clutch cable, clutch pedal box.

Electronics/Electro-Mechanical (Benefit Limit: Up to \$3,500)

Central locking actuator, door light actuator & switch, electric boot release, engine management computer, air suspension compressor, alternator, starter motor, voltage regulator, hazard light switch, headlight switches, indicator switches, key remote, power seat motors, rear demister switch, remote fuel release mechanism & cable, headlight motors, sunroof motor, window motors, window regulators, windscreen washer motors, windscreen wiper arms & linkages, wiper motor, wiper switches, load levelling sensor, aerial motor, mirror motors, mirror switch, mechanical switches.

Cooling System (Benefit Limit: Up to \$3,500)

Radiator cooling fan motor, electric fan thermostat, fan hub, thermostat, water pump, heater tap.

Steering (Benefit Limit: Up to \$3,500)

Centre links, idler arms, pitman arms, power steering pulley, power steering pump, steering column & bushes, steering lock, steering rack, tie rod ends, tilt lever, power steer box.

Air-Conditioning (Benefit Limit: Up to \$3,500)

A/C switch, compressor, compressor bearings, compressor clutch, recycle vent flap, blender motor, idler pulley, idler pulley bearing, TX valve, vacuum control switch.

Body & Interior (Benefit Limit: Up to \$3,500)

Accelerator pedal & cable, boot struts, bonnet hinges, bonnet lock & cable, bonnet striker, bonnet struts, boot hinges, boot lock striker, boot lock & cable, door handles & rods, door hinges, door locks & cable, door stickers, glove box lock, locks, seals belt tensioners & locking mechanism, seat recliner mechanism, seat runners, speedo cable, T/bar & bushes, vent cables.

Other (Benefit Limit: Up to \$3,500)

Seals & gaskets will be replaced only when such replacement is required in the normal course of repair of a covered component.

Customer Care Package



TOWING ASSISTANCE

Reimbursement up to \$200 (per claim) for towing charges in the event of a covered mechanical breakdown where your motor vehicle is unable to be quickly mechanically repaired or safely driven to an AWN Approved Repairer.



ACCOMMODATION ASSISTANCE

Reimbursement up to \$200 (per claim) for emergency accommodation, arrangements and costs in the event of a covered major motor vehicle breakdown where you are more than 100kms from your registered residence and taking more than 48 hours to repair.



CAR HIRE ASSISTANCE

Reimbursement up to \$200 (per claim) for car hire costs in the event of a covered major motor vehicle breakdown where you are more than 100kms from your registered residence and taking more than 48 hours to repair. (Specifically excluding car hire over weekends and public holidays)

This document is for information purposes only. For full coverage details, please refer to the Terms, Conditions, Limitations and Exclusions of the Five Star Mechanical Cover Protection Plan.

24 Hour Roadside Assistance

Everyone likes a safety net. With Sci-Fleet Motors Roadside Assistance, you can have the peace of mind that comes with a comprehensive 24 hour / 7 days a week Roadside Assistance program.

General Cover

Our roadside assistance program provides access to the following services. Some services are provided on a fee for service arrangement (as noted below):

- **FLAT BATTERY** - Jump start motor vehicle.
- **FLAT TYRE** - Replace flat with spare.
- **OUT OF FUEL** - Supply minimum of 5 litres (unleaded) fuel to be paid for by driver. LPG/Diesel motor vehicles transport to fuel supply.
- **LOCK OUTS** - Access motor vehicle/replace key (up to \$77.00 per case). (Specialist locksmith attendance may involve extra charge to driver).
- **TOWING - BREAKDOWN** - If your motor vehicle is unable to be quickly mechanically repaired or safely driven, the motor vehicle, including the driver, will be transported to a nominated service centre or mechanical repair facility. If after hours, arrangements can be made to store the motor vehicle and transport when the service centre or repair facility is open. A 20km metropolitan or 50km rural "Free of Charge" service for roadside response and breakdown towing applies. Excess kilometres charged at the recommended industry rates.
- **GENERAL ASSISTANCE** - We will relay urgent messages to family, friends and business associates, likely to be concerned by disruption or delay. We will also arrange for alternative transport in the case of a major breakdown or accident ie. taxi (cost at drivers expense).
- **EXCLUSIONS**
 - Trucks, heavy equipment and motor vehicles over 3.5 tonnes gross
 - Motor vehicles that require specialist or heavy equipment for removal or are not within easy reach of a public road
 - Motor vehicles used for hire or reward
 - Motor vehicles operated by non-Australian residents
 - Unregistered motor vehicles.

Available

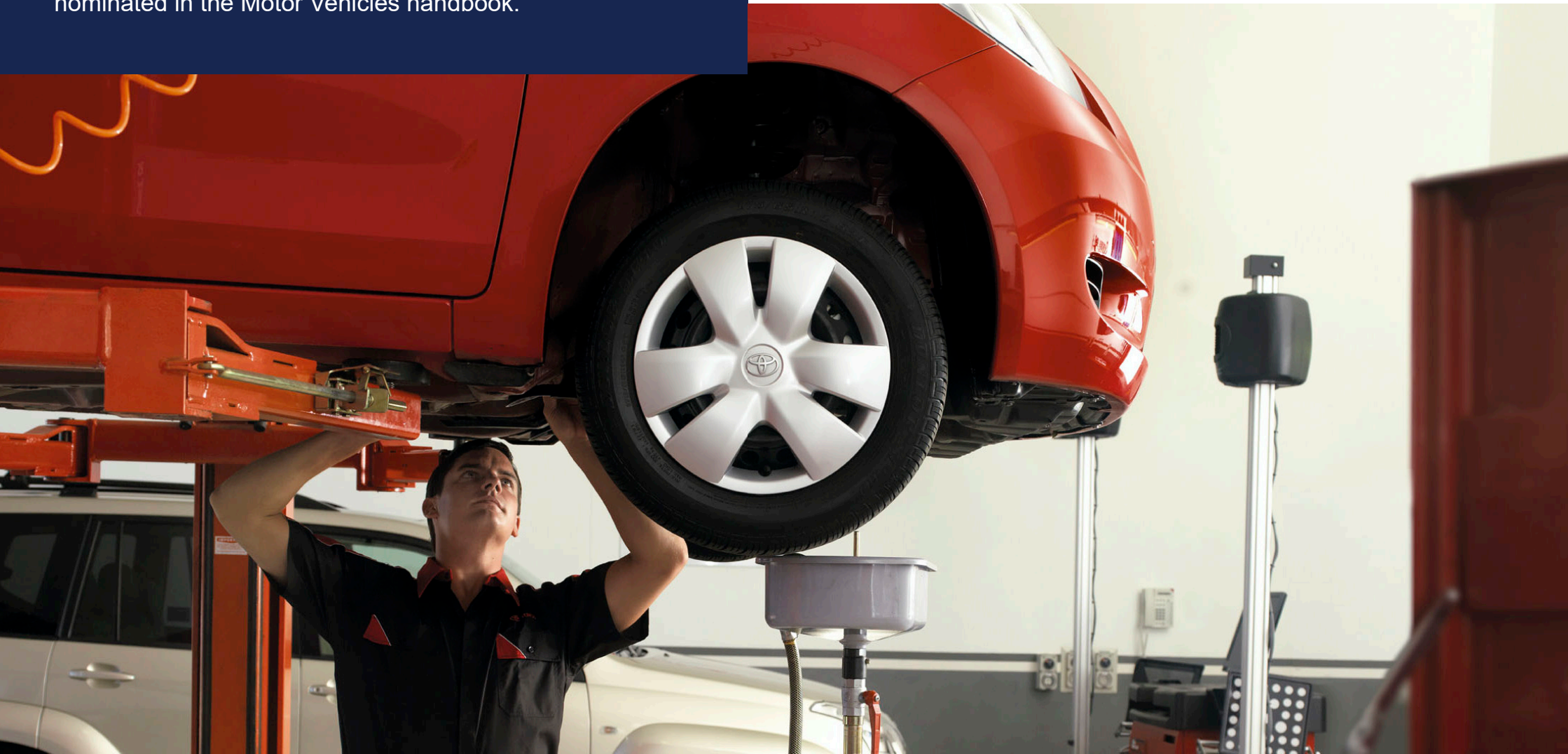
24 Hours a Day
7 Days a Week



Servicing

To be eligible to make a Claim under this Mechanical Protection Plan You must have the Motor Vehicle serviced by a qualified motor mechanic at the following Vehicle Service Schedule at intervals not to exceed servicing requirements as per your manufacturers original servicing schedule as nominated in the Motor Vehicles handbook.

To assist you with your servicing obligations, **Sci-Fleet Service Departments** will assure you of the best possible service, repairs and spare parts available.



Our Locations

Sales

KEDRON (New & Used)	469 Gympie Road	3361 0000
BRENDALE (New)	55 South Pine Road	3862 0999
TARINGA (New)	118 Moggill Road	3720 7000
INDOOROOPIILLY (Used)	576 Moggill Road	3327 1722

Mon - Fri: 8:00am - 6:00pm, Sat: 8:00am - 4:00pm

Service

KEDRON	59 Kitchener Road	3361 0077
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Mon - Fri: 7:15am - Midnight, Sat: 7:30am - 11:30am

BRENDALE	55 South Pine Road	3862 0977
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Mon - Fri: 7:15am - 5:15pm, Sat: 8:00am - Midday

TARINGA	118 Moggill Road	3720 7077
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Mon - Fri: 7:15am - 5:30pm, Sat: 8:00am - Midday

After hours emergency assistance: **0419 666 665**

Parts

KEDRON	59 Kitchener Road	3361 0022
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Mon - Fri: 8:00am - 5:00pm, Sat: 8:00am - Midday

BRENDALE	55 South Pine Road	3862 0022
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Mon - Fri: 8:00am - 4:30pm, Sat: 8:00am - 11:30am

TARINGA	118 Moggill Road	3720 7022
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Mon - Fri: 8:00am - 4:30pm