

Mechanical Protection Plans - Pre Owned Vehicles

Cover	Standard
Parts covered	Limited*
Term	3 years / 175,000 km
Per claim limit	\$1,000
Total claims limit	\$3,000
Extras	N/A
Cost	Free

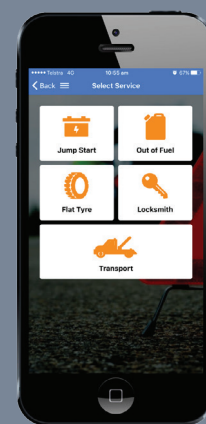
Cooling off period expires at time of delivery.

Cover	Premium
Parts covered	Comprehensive*
Term	5 years / 200,000 km
Per claim limit	\$3,000
Total claims limit	Unlimited*
Extras	Platinum Plus Roadside
Cost	\$995

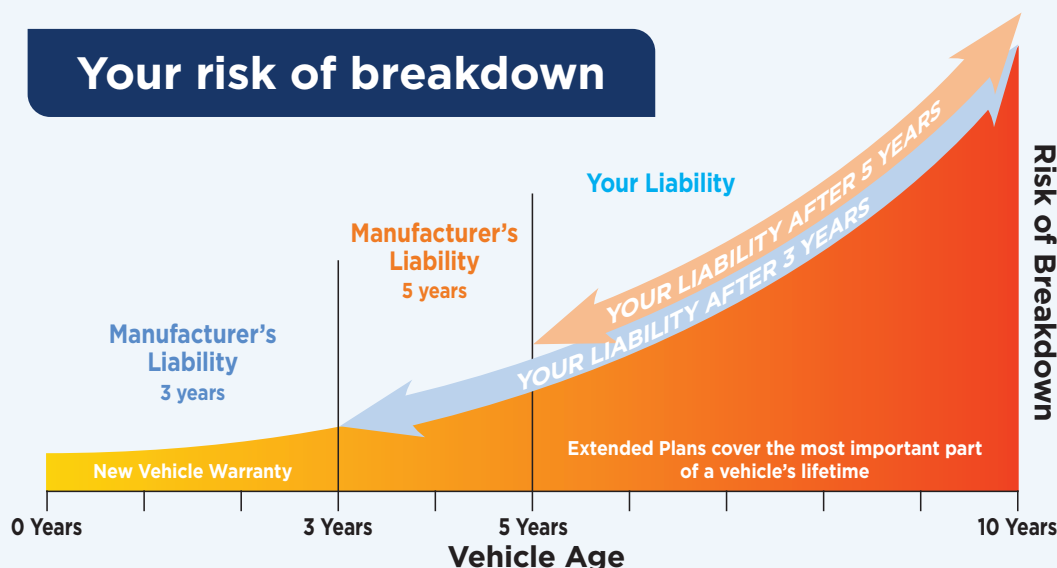
*Refer to policy document

Extras	Platinum Plus Roadside		
Inclusions	OTHER PROVIDER		NRA
	Basic	Premium	Platinum Plus
Price p.a.	\$121	\$214	Included
Break Down - Towing	25km	50km Metro/Country 100km in remote locations Taxi up to \$50/trip (3/year)	250 km round trip Emergency towing: Up to \$200 per year onward travel expenses
Tonnes	3.5t	3.5t	3.5t
Locksmith	x	Up to \$100/year	Up to \$250 per year
Car Rental/ Accommodation	x	Up to \$3000 p.a. for car hire, accommodation and onward travel for driver and passengers in the event of a major breakdown	Major failure extras up to \$1200 per year (combined) – Car hire (up to \$120/day), accommodation \$250/day), emergency travel fares (up to \$300 per ticket), trailer hire (\$120/day), additional transport fees (up to \$400 per breakdown), ambulance cover
Ambulance Cover	x	x	
Australia-wide Coverage	✓	✓	✓

Download your
Roadside App



Your risk of breakdown



Conditions

Servicing

Only with us

How often

As per owner's manual

How much

Refer manufacturer's website

Parts Covered

Electronics & Electro-Mechanical

Standard cover: Alternator, engine management computer, starter motor, voltage regulator, wiper motor.

Premium additional cover: Aerial motor, air suspension compressor, central locking actuator, door light actuator and switch, electric boot release, hazard light switch, headlight motors, headlight switches, indicator switches, key remote, load proportioning valve, mechanical switches, mirror motors, mirror switch, power seat motors, rear demister switch, remote fuel release mechanism and cable, sun roof motor, window motors, window regulators, windscreen washer motors, windscreen wiper arms and linkages, wiper switches.

Body & Interior

Standard cover: None.

Premium additional cover:

Accelerator pedal and cable, bonnet hinges, bonnet lock and cable, bonnet striker, bonnet struts, boot hinges, boot lock and cable, boot lock striker, boot struts, door handles and rods, door hinges, door locks and cable, door strikers, glove box lock, locks, seat belt tensioners and locking mechanism, seat recliner mechanism, seat runners, speedo cable, T/bar and bushes, vent cables.

Steering

Standard cover: Idler arms, pitman arms, power steer box, power steering pump, steering rack, tie rod ends.

Premium additional cover: Centre links, power steering pulley, steering column and bushes, steering lock, tilt lever.

Clutch Assembly

Standard cover: 2WD vehicles only. Clutch fork, clutch master, pressure plate, slave cylinder, throw out bearing.

Premium additional cover: 2WD vehicles only. Clutch cable, clutch linkage, clutch pedal box, spigot bearing.

Brakes

Standard cover: Brake booster, calipers, hydraulic brake lines, master cylinder, wheel cylinders.

Premium additional cover: Brake linkages, brake pedal box, brake pressure limiter, handbrake cable, handbrake mechanism, proportioning valve.

Engine

Standard cover: All internally lubricated parts, including: Camshaft, connecting rods and rod bearings, crankshaft and main bearings, gudgeon pins, oil pump, pistons, piston rings, push rods and lifters, rocker arms, timing chain, timing gears, valves, valve guides and seats, valve springs

Excluded from both Standard and Premium Cover are: Cylinder head(s), engine block or barrels or blown head gaskets.

Premium additional cover: All internally lubricated parts, including: Balance shafts, big end bearings, camshaft pulley, camshaft tower, distributor, EGR valve, flex plate, flywheel, harmonic balancer, idler pulleys, oil pressure relief valve, oil sender unit, rocker arms and shafts, starter ring gear, throttle cables, throttle linkages, timing belt pulleys, turbo (factory fitted), valve stem seals, waste gates.

Fuel Management System

Standard cover: Fuel pumps, injectors, injector pump.

Premium additional cover: Accelerator pump, fuel relay, fuel sender unit, pressure regulator, solenoids, vacuum pump.

Air Conditioning

Standard cover: Compressor, compressor clutch.

Premium additional cover: A/C switch, blend door motor, compressor bearings, idler pulley, idler pulley bearing, recycle vent flap, TX valve, vacuum control switch.

Differential and Drive Line

Standard cover: Bearings, centre bearings, crown wheel and pinion, drive axle housing if damage is due to failure of internally lubricated components, drive shafts, gears, half shafts, limited slip clutch pack, U and CV joints.

Premium additional cover: Axle hub bearings, axle shafts, bushings, front hub bearings, locking hub assemblies, swivel hubs. Hybrid vehicles: driveline.

Transmission

Standard cover: Internally lubricated parts only. Transmission case if damage is due to failure of internally lubricated components.

Premium additional cover: All internal mechanical parts including: Accumulators, bearings, chain and sprockets, clutch and band assemblies, electric shift control unit, gears, inhibitor switch, interlock control unit, oil pump, over drive clutch, pressure switches, selector forks, selector shafts, servo units, solenoids, speedo transducer, synchromesh assembly, torque converter case and transmission case if damage is due to failure of internally lubricated components, valve body.

Cooling System

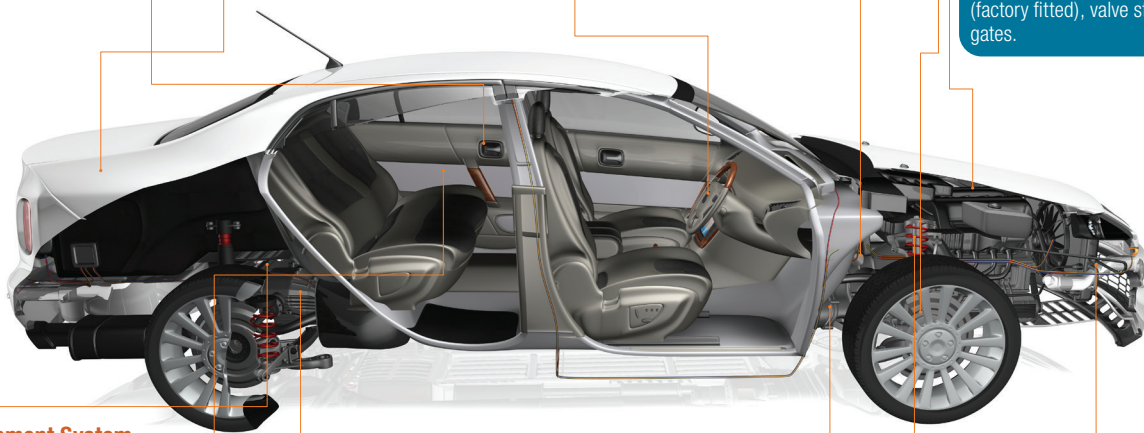
Standard cover: Electric fan thermostat, fan hub, radiator cooling fan motor, thermostat, water pump.

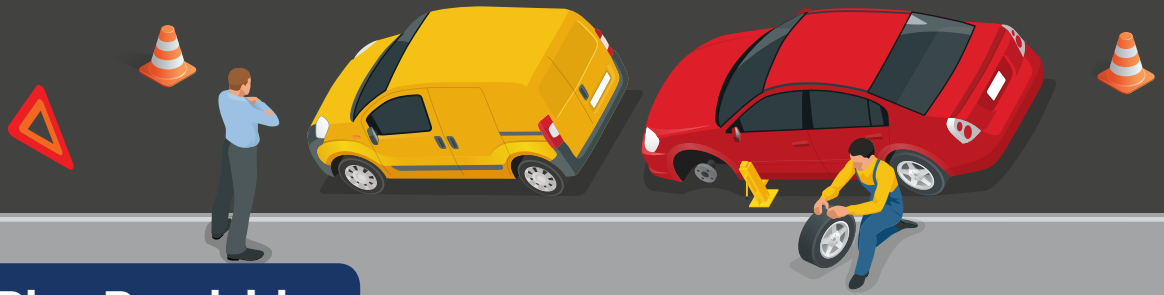
Premium additional cover: Heater tap.

Suspension

Standard cover: Control arms, top and bottom ball joints, radius rod bushes, stub axles, wheel bearings. (Applies to front suspension only)

Premium additional cover: Bump stop cushions, steering rack mounts, sway bar bushes, tension rod. (Applies to front and rear suspension)





Platinum Plus Roadside

nationalroadsideassist.com.au

National Roadside Assist offers a nationwide emergency breakdown program with over 1700 service providers on our network in Australia and New Zealand, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services.

With our reliable nationwide network NRA provides a high standard of fast, professional service.

Roadside Response

Simply call our toll free number. We will jump start your car when you get a flat 12V starter battery, fit your spare when you get a flat tyre, gain access to your vehicle when you've locked your keys/key card inside (**up to \$250 per year**), bring some petrol for you when you run out (**up to 5lt free**) or if your EV runs out of charge we will tow it to the nearest charging facility/home (towing free service radius applies, excludes charging costs).

Towing Breakdown

If you break down, we will transport you back to the dealership where you bought your car within a **250km round trip**, or to the nearest authorised service centre if during business hours. If your vehicle breaks down due to failure and requires emergency towing, we will reimburse up to **\$200** per year for onward travel expenses.

If you break down whilst towing your **caravan or trailer (up to 3.5 tonnes)**, we will assist with transporting your caravan/trailer home or to a secure location of your choice, **within the 250km round trip** limit.

EXTRAS up to \$1,200 per year

Car Hire, Accommodation, Emergency Travel Fares, Trailer Hire, Transport Fees, Ambulance Cover

In the event of a major vehicle breakdown, we will assist with reimbursement of immediate costs of any combination of the following: Car Hire (up to **\$120** p/day), Emergency accommodation (**\$250** p/day), emergency travel (airfare/bus/train up to **\$300** per ticket), Trailer Hire (**\$120** p/day), additional transport fees (Long Distance Transport ie: Roadtrain or Vehicle Transporter up to **\$400** per breakdown). Excludes fuel, electric charge costs, km charges, administration charges, credit card charges, Vehicle Registration Recovery Fees, rental/travel insurance/cover/excess reduction, one-way drop off/collection fees, premium location fees, additional driver and driver under 25 years fees, excess baggage, airport taxes, any optional extras, meals and refreshments.

Ambulance Cover

In the event of an accident where the registered vehicle is involved, and as a result, the driver or passengers require an ambulance, we will assist with reimbursement of ambulance fees.

Reimbursement of claims under the Extras cover will only be approved if there is a major vehicle breakdown resulting in a tow/call-out by NRA.

Free Medical and Legal Advice

Free limited medical advice is available to the driver and/or passengers of the registered vehicle. Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the registered vehicle.

National Roadside Assist App



All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements.

Visit nationalroadsideassist.com.au for details.

Exclusions & Limitations

1. Trucks, buses, vehicles used for hire or reward including, but not limited to taxis, limousines, chauffeured vehicles and rental/loan cars.
2. Vehicles that require excess labour, specialist/heavy equipment (i.e. trolley wheels, cradle lift trucks, non-standard ramps) for removal, extraction from multi-storey or underground car parks, are bogged, in a National park, or are not within easy reach of a public/sealed road.
3. Vehicles already at a repairer and vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood/fire damage, stolen vehicles that require recovery.
4. Excess labour and battery installation fees, heavy vehicles, trucks and equipment over 3.5t gross weight.
5. Ferry/barge costs, freight costs, including tolls and sea crossings.
6. National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
7. Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4 tracks or is being used for any form of motor sport.
8. Repeated/excessive call-outs due to driver related faults, customers not complying with our instructions, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by NRA or its contractors, including pre-existing faults and faults/breakdowns caused by a non-authorised repairer.
9. NRA at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards NRA staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
10. In the event that a driver requests their vehicle be broken into, whether to recover keys/belongings, NRA or its contractors will not accept responsibility or liability for damage that may occur as a result.
11. Where the customer is not in attendance at the vehicle, without prior arrangement, and the service vehicle leaves the scene, any further call-outs for that breakdown will be at the driver's expense.
12. If a driver requests a spare tyre be fitted to the registered vehicle due to a non-impact related flat tyre, it is their responsibility to correctly inform NRA as to both the presence and condition of the spare tyre in the vehicle. If incorrect information is given, or NRA attends to find the spare wheel not roadworthy or not present, all further assistance including towing/transport to a tyre/service/repair centre will be at the driver's expense for the current breakdown.
13. Vehicles which have been refuelled with the wrong type of fuel.